
Systems and Network Technician

The Jones Center at Ichauway invites applications for the **Systems and Network Technician** position. The Systems and Network Technician will participate in further development and maintenance of the comprehensive computer network system that supports the Center's scientific research, administrative, conservation and educational programs. This position works closely with the Systems and Network Manager and the IT Committee on all aspects of the job.

The 28,500-acre research center is in southwestern Georgia between Albany and Bainbridge. The Center's research, education, and conservation programs focus on ecology and natural resource management. The site includes 16,000 acres of longleaf pine forests, over 1,000 acres of wetlands, and 26 miles of stream and river ecosystems. Further information can be found on the Jones Center's website www.jonesctr.org.

Job Requirements:

- Allocation, maintenance and troubleshooting of IT equipment used in Jones Center facilities
- Hardware troubleshooting/repair experience (PCs laptops, printers, other peripherals)
- Active Directory experience (user account creation/management, permissions, security)
- Good communication, customer service and presentation skills
- Provide support in the following areas:
 - Windows 10/11 OS
 - Office 365 (Outlook, Word, Excel, and PowerPoint)
 - Remote user support (VPN, wireless, etc.)

Qualifications:

- A+ Certification required
- Network+ preferred
- Microsoft Certifications preferred
- Associate degree in Computer Science or Information Technology required. Relevant experience may be considered in lieu of degree.

Wages: Compensation is competitive and commensurate with qualifications and experience. Also included is a competitive benefits package.

To Apply: A completed application should be emailed to: jobs@jonesctr.org; Subject: **Systems and Network Technician** or mailed to The Jones Center at Ichauway, attn. Cindy Craft, 3988 Jones Center Drive, Newton, GA, 39870. An application can be found at www.jonesctr.org. Specific questions regarding the position should be sent to the Systems and Network Manager, Lain Alexander (lain.alexander@jonesctr.org).

The Jones Center at Ichauway aspires to fully embrace equity, diversity, and inclusion. We reject all forms of racism including overt and systemic, prejudice, discrimination or hate toward any race, ethnicity, culture, age, gender, sexual orientation, gender identity, ability, national origin, veteran status, socioeconomic class, religion, or professional status. The Jones Center at Ichauway is an equal opportunity/affirmative action E-verify employer.